



Understanding Your Pulse Bill

Pulse
815 14 St SW, Suite C240
Loveland, CO 80537

When you refer a friend or neighbor to Pulse, you'll get \$50 and they'll get \$50! Check it out at PulseFiber.com/Refer-a-Neighbor

For in-person support, stop by our **Customer Experience Center at the Forge Campus**:
815 14th St SW, Suite C240
Loveland, CO 80537
Open Mon-Fri 8-5

Customer Service & Billing
Available Mon-Fri 8-5
970-541-4990

24/7 Technical Support
970-744-4226

www.PulseFiber.com

TDD: 711
For closed captioning & accessibility: 970-744-4226 or PulseSupport@LovelandPulse.com.
Español - Si usted desea recibir esta cuenta traducida al Español, por favor envíe un correo electrónico en Español a PulseBilling@LovelandPulse.com o llame al 970-541-4990.

Page 1 of 2

William Sample
For services at:
1234 FIBER DR
Loveland CO 80537-6169

1	Account Number	009-012345
2	Billing Date	7/1/2026
3	Previous Activity	
	Previous balance	\$152.63
	Payments through 06/30/26	(\$152.63)
	Balance Forward	\$0.00
3	New Activity	
	Internet	\$80.00
	Video	\$73.50
	Other	(\$5.00)
	Taxes & Fees	\$4.18
4	Total New Activity	\$152.68
4	Total Due By 7/15/2026	
		\$152.68

Please detach and enclose the section below with your payment and write your account number on your check.

5	Account Number	009-012345
	Due Date	7/15/2026
5	Amount Due	\$152.68
	Auto Pay	
6	Make Check Payable and Remit To:	
	Pulse Fiber Internet	
	PO Box 202148	
	Dallas, TX 75320-2148	

William Sample
1234 FIBER DR
Loveland CO 80537-6169

1 Billing Date: The start date of your monthly bill cycle.

2 Previous Activity: Last month's balance and payments made since your previous bill.

3 New Activity: A summary of all new charges on your account.

4 Total Due By: Your total balance (current charges plus any past balance, minus credits) and the date payment is due.

5 Auto Pay: This line appears if you are enrolled in Auto Pay.

6 Mail to Address: Please note this is different than our physical address.

Log in to your account at www.PulseFiber.com/MyAccount

We're here to help.

Billing & Customer Service:
970-541-4990
Available by phone Mon-Fri 8-5

Walk-ins welcome Mon-Fri 8-5
815 14th Street SW, Suite C240
Loveland, CO 80537

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Details by Service Address

William Sample

Account #012345
1234 FIBER DR Loveland
CO 80537-6169

7 Payments			
ACH Auto Payment XXXX	6/15		(\$152.63)
	Total		(\$152.63)
Internet			
Internet: Smart Fiber - 1 Gbps	7/1-7/31		\$80.00
WiFi: Base	7/1-7/31		\$0.00
Internet (Excluding Taxes)			\$80.00
Video			
TV: Essentials	7/1-7/31		\$73.50
Video (Excluding Taxes)			\$73.50
9 Other			
ACH Discount	7/1-7/31		(\$5.00)
Other (Excluding Taxes)			(\$5.00)
10 Taxes and Fees			
Fee: PEG			\$0.50
Fee: Video Franchise Fee			\$3.68
Taxes and Fees			\$4.18
11 Account Total			\$152.68

7

Payments: Shows your last payment.

8

This section shows a breakdown of your monthly service charges.

Note on prorated and partial charges: If you started or changed services, you may see partial charges or credits showing the specific dates and price adjustments.

9

Other: Fees or credits not included in other sections. Examples include installation fees, charges for receiving a paper bill, or the ACH Autopay Discount.

10

Taxes and Fees: A breakdown of any applicable Federal, State, and local taxes and fees. To learn more about these fees, visit www.PulseFiber.com/Rate-Card.

11

Account Total: The amount due for this billing cycle. Any past unpaid balance is shown under Previous Activity on the front page.

Did you know?

Refer a Neighbor: Give \$50 and get \$50

Share the power of Pulse with your friends and neighbors! When someone signs up using your Referral Code, you BOTH get a \$50 Pulse credit. www.PulseFiber.com/Refer-a-Neighbor

ACH Autopay Discount: Save \$5/month

When you sign up for Autopay using a checking or saving account via ACH payment (not a credit card), you'll save \$5 per month on your service. www.PulseFiber.com/ACH

Updated July 2026

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